

Volunteer Program Issue Resolution Chart

This flow chart is to guide volunteers of the Nature Parks in the event they have a concern/issue/dispute or grievance to avenues of resolution.

The volunteer is responsible for pursuing avenue of resolution, with assistance from the Volunteer Coordinator. On occasions, it may be appropriate for steps to be skipped due to the seriousness of the issue or individual/s associated.

Refer to Better Impact for access to issue resolution policies and procedures.

I am a Nature Parks volunteer and I have a concern, issue, dispute or grievance regarding:

Steps

